

# MEMO

Protective Services

## Communities, Housing and Infrastructure

Business Hub 15 ,3<sup>rd</sup> Floor South ,Marischal College



To	Clerk to the Licensing Board Litigation & Licensing , Legal & Democratic Services , Corporate Governance , Business Hub 6, Level 1 South, Marischal College	
From	Commercial Team	
Email	commercial@aberdeencity.gov.uk	Date 29 <sup>th</sup> May 2017
Tel.	01224 523800	Our Ref. TEG/AMG
Fax.	01224 523887	Your Ref.

### **Licensing (Scotland) Act 2005 Application for Variation of Premises Licence Premises: Gilcomston Bar, 5 Gilcomston Steps, Aberdeen**

In terms of Section 22 (1) (b), I make the following representation to the Licensing Board.

The Licensing Standards Officer (LSO) refers to the above and comments as follows:

The application submitted is for a variation of premises licence to amend the 'on sales' licensed core hours from 11.00 am to midnight on Friday and Saturday to 11.00 am to 1.00 am on Friday and Saturday.

In regards to the application, the LSO would like to inform the Licensing Board of an unresolved noise complaint.

In April 2017, the LSO received a complaint from a resident living near the Gilcomston Bar. The resident informed the LSO that customers are shouting and screaming outside the premises. The complainant also informed Protective services that every weekend they are affected by the volume of music from the live bands playing at the premises.

The LSO and the Environmental Health Officer Mark Nicholl visited the complainant's home on the 29<sup>th</sup> April 2017 to investigate the matter. It was established on that particular night, that there were no 'crowd noise' evident outside the premises.

On the 4<sup>th</sup> May 2017, the Licensing Standards Officers visited the premises to discuss the noise complaint with the Company Directors Roy Wylle and Steven Bowman. The LSOs' discussed possible control measures that can be put in place to ensure that there are no further noise issues.

On the 27<sup>th</sup> May 2017, a recording was made by the resident on their mobile phone at their home address. The sound of people screaming and music is audible on the recordings. The LSO sent the recordings to the premises manager Martin Slater. Martin informed the LSO that on the 27<sup>th</sup> May he had asked the band to stop playing their instruments and leave the premises. This was due to the band ignoring the management decision to turn down the volume.

The LSO has requested the complainant to document future noise issues in order for this to be investigated further. The service will continue to monitor the situation and mediate between the resident and the premises.

Licensing Standards Officer